



SCIROCCO TWINNING & COACHING

SCOTLAND'S EXPERIENCE

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Twinning and Coaching in Puglia Region

► Type of the twinning and coaching:

- Transferability of learning about the Good Practice; one healthcare system learns how create the local conditions to enable the adoption of a particular Good Practice.

► Role of the regions in twinning and coaching:

- Scotland – Receiving region
- Olomouc Region – Receiving region
- Puglia Region – Transferring region

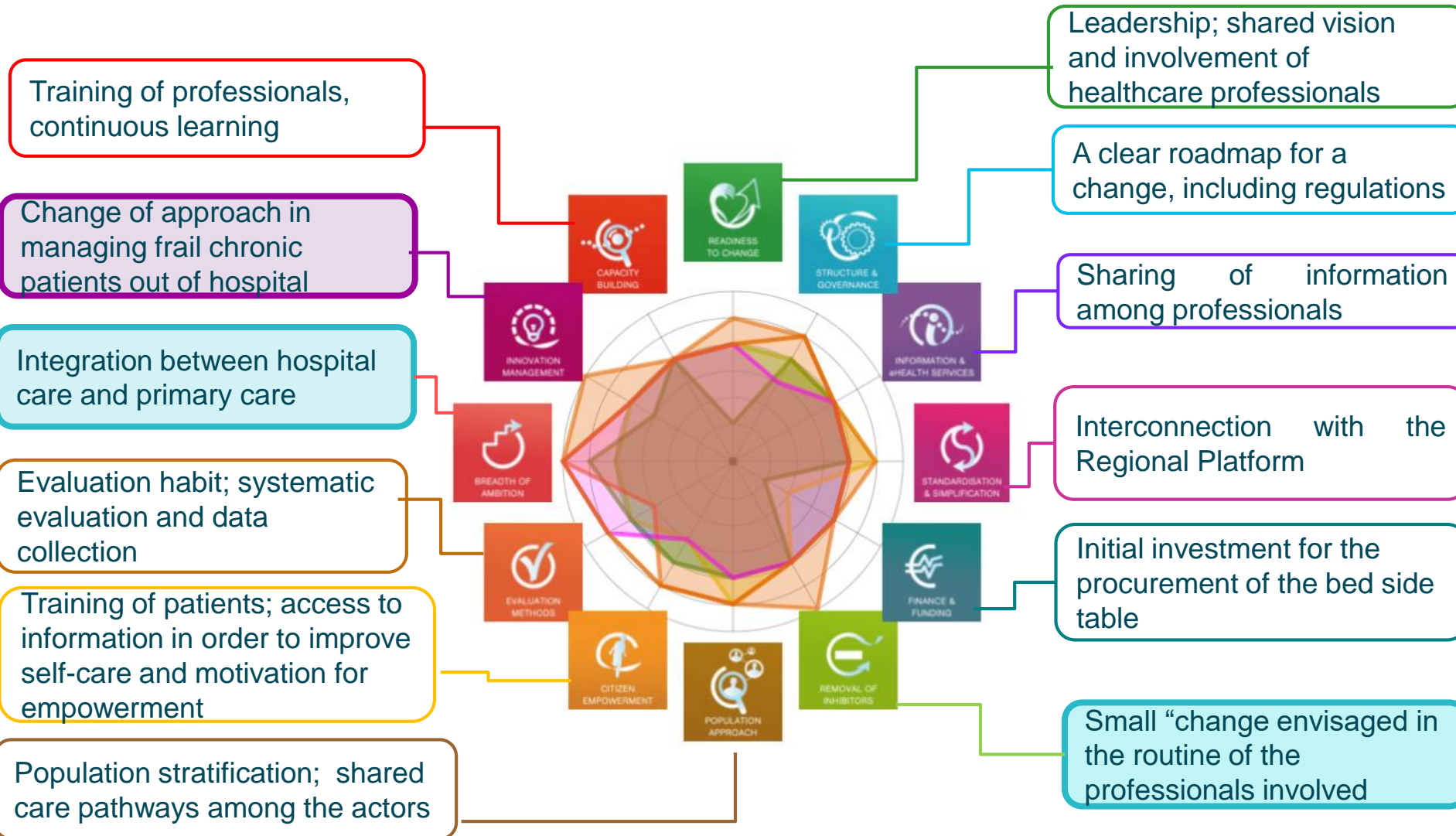
► Focus of the twinning and coaching:

- Hospital&Home; telemonitoring, teleconsultation and telecare project for patients with Heart Failure, COPD and Diabetes in

Rationale for Twinning with Puglia Region – Scotland's Perspective

- ▶ Identified similar issues and ambitions to assist people to be cared for at home or as near to home as possible (Scottish National Outcomes).
- ▶ Helped identify the areas of good practice to prioritise in our Action Plan.


What is required to implement Hospital@Home Good Practice?



What are Scotland's local conditions for the adoption of learning about Puglia's Good Practice?



What needs to change/ improve in Scotland's local context to adopt learning about Hospital@Home?

Dimension		Score	Features
 READINESS TO CHANGE	Requirements of Good Practice	4	In order to succeed in the implementation of the Good practice it is important to have leadership. The good practice to be implemented need to be in line with the general vision of policy makers and professionals involved
	Maturity of healthcare system in receiving region - Scotland	3	Vision or plan embedded in policy; leaders and champions are emerging. Rating 4 would work but the plan is not clear to the general public; it is all very political and the general public will be informed differently by different political parties.

Features	Covered (yes/no)	Feasibility	Potential features for adaptation
Leadership <u>Scotland</u> – joint efforts of all HCPs towards a need for change; there are emerging leaders and champions	YES	YES	Need for clinical champions to become “strong advocates’ and their sustainability, they often move from project to project. Incentives for clinical staffs; There is a number of competing groups at the operational level locally “local politics”
Good Practice implemented in line with general vision of policy-makers <u>Scotland</u> – TEC programme has always been a policy priority	YES	YES	No need for major adaptation; the vision and policy is there; there is an acceptance of the wider public

Is it feasible to adopt learning about Hospital@Home?

Dimension	Feature(s) of the Good Practice	Feasibility of the transfer and rationale
Standardisation & Simplification	Connection to national/regional platforms to allow information sharing; no need for specific standards	<p><u>Yes; the transferability is feasible with some efforts:</u> There are plans already in place regarding the creation of citizen portal and ensuring interoperability is a key standard in all new procurement. In addition, current Analogue to Digital agenda, development of national digital platform and Programme to put all NHS boards on Windows 10 and Microsoft 365 will further facilitate standardisation and simplification.</p>
Funding	Maintenance of the services is part of the procurement to ensure sustainability	<p><u>No; the transferability is not feasible:</u> Some improvement can be done about the business cases on how to support business as usual rather than pilots. However, there is quite a difference in procurement model of Puglia. The engagement with local suppliers would not be possible due to rigorous procurement and financial politics and previous legacy with platforms unable to support large scale deployment. There is currently tendency towards “One for Scotland” which means that even local suppliers need to bid in the procurement processes.</p>

Scotland's priority actions to enable conditions for the adoption of learning about Hospital@Home

- ▶ Removal of inhibitors; to improve engagement and recruitment of GPs
- ▶ Improved citizen empowerment; to enable truly integrated care requires an increase in public awareness and engagement.
- ▶ Evaluation; to enable robust future business cases we require data to be integrated from both health and social care systems.

Outcomes of Knowledge Transfer



Action Plan

- Make recommendations / agree actions for modifying measures/interventions to be taken in the regions, including policy recommendations & potential impact(s).
- Inform the decision-makers about the priority actions necessary for the adoption of a particular good practice and/or improvement of a specific aspect of integrated care.

SCIROCCO Twinning & Coaching

Action Plan to create conditions for the adoption of integrated care in Scotland Transferability of the Hospital@Home Good Practice in Puglia Region

Background: The objective of the Action Plan is to reflect on the possibility to transfer and adopt the learning about the Hospital@Home Good Practice in Puglia Region in Italy to local settings in Scotland, including the feasibility of the transfer and recommendations on policy priority actions that would enable the creation of local conditions for the adoption of integrated care.

The Action Plan builds on the outcomes of the study visit organised in Puglia Region on 13-14 June 2018. The study visit was an opportunity to learn about the Good Practice and discuss its potential transferability by comparing and contrasting the requirements of the Good Practice with the maturity of local health and social care system for integrated care in Scotland. As such, the Action Plan can inform the health and social care authorities about the future strategies and policies related to the Hospital@Home services in Scotland. This process was facilitated by SCIROCCO self-assessment tool which provided the basis for the twinning and coaching activities.

The Action Plan are co-designed jointly with the Puglia Region as a transferring¹ region and Scotland as receiving² region as follows:

- Section 1: Needs of the adopting region - Receiving region
- Section 2: Description of the integrated care solution - Transferring region
- Section 3: Maturity requirements of the integrated care solution - Transferring region
- Section 4: Benefits and opportunities of integrated care solution - Receiving region
- Section 5: Conditions for the adoption of integrated care solution - Receiving region
- Section 6: Adaptation of local environment to enable the transferability of learning - Receiving region
- Section 7: Priority actions to enable conditions for the transferability of learning - Receiving region

Take Home Messages

- ▶ Scotland: if you have the opportunity – take it!
- ▶ Useful to have the a wide representation from clinicians, operational staff and strategic managers.
- ▶ The generosity of our twinning region of Puglia in sharing information freely across all their stakeholders with a full and relevant itinerary –Thank you.



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